

**Catalog #:**

**Delivery Date: Unknown**

Service Date	Invoice Type	Hours	Description	Service Notes
08/26/2014	Service	5	REPAIR FOR WARRANTY: WINDSHIELD WASHER	
08/26/2014	Service	5	WASH MACHINE	
08/26/2014	Service	5	TOUCH-UP MACHINE	
08/26/2014	Service	5	PREDELIVER MACHINE	PDI, S/N, DECALS, 50%FUEL, GREASE MACHINE, REGISTER PROD LINK
08/26/2014	Service	5	INSTALL BULLDOZER BLADE	INSTALL BLADE WITH SERIAL NUMBER
08/26/2014	Service	5	REPAIR FOR WARRANTY: WINDSHIELD WASHER	
08/26/2014	Service	5		HRS - 5 SEG-4 I PREDELIVERED THIS MACHINE. CHECKED ALL OIL COMPARTMENTS AND GREASE ALL FITTINGS, INSTALLED DECALS AND SERIAL NUMBERS. PUT 50% FUEL. I REGISTER PROD LINK. THE WASHER FOR WINDOW WAS NOT WORKING. I FOUND WATER WAS LEAKING AND TANK. REMOVED TANK AND FOUND THE ELBOW TUBE WAS CUT AND WILL NOT STAY ON. I ORDERED ELBOW, WHEN IT CAME IN I INSTALLED. I ADDED WATER TO TANK AND IT WAS NOT LEAKING. --- SEG-5 REMOVED PAINT ON CAPS. I ASSEMBLED THE BLADE. INSTALLED CYLINDER AND LINES. INSTALLED BLADE ON MACHINE AND CHECKED TILT IT WAS WORKING ALL RIGHT
04/08/2015	Service	5	WASH MACHINE	
04/08/2015	Service	5	INSTALL RADIO (AM/FM)	AM/FM RADIO
04/08/2015	Service	5	INSPECT MACHINE	CHECK LEVELS AND OPS GREASE MACHINE MAKE READY FOR CUSTOMER DELIVERY
04/08/2015	Service	5	TOUCH-UP MACHINE	
04/08/2015	Service	5		2690 3/24/15 HR. 37.002. I WASH MACHINE. 03. I INSTALL RADIO. 04. I CHECK LEVES AND OPS. I GREASE MACHINE. I INSPECT MACHINE.
05/27/2015	Service	5	WASH MACHINE	
05/27/2015	Service	5	REPLACE BATTERY	
05/27/2015	Service	5		
08/28/2015	Service	534	PERFORM PM-2 500 HR	EMILLIO 409-771-3094 771 OLIN MATHIESON RD PASSADENA TX
08/28/2015	Service	534		D6T S/N OZJ01617 534 HRS. 08/17/15 PM 2 LOCATION AT OLIN MATHIESON RD. SITECH/AFFOLTER CHANGED ENGINE OIL AND FILTER. REPLACED HYDRUALIC, FUEL, FUEL W/S., PRIMARY AND SECONDARY AIR FILTERS. COMPLETE SOS SAMPLE TAKEN. BLEW OFF RADIATOR CHECK BATTERIES AND GREASED MACHINE. ROBERT #4532
04/05/2016	Service	1197	TRAVEL TO/FROM MACHINE	AFFOLTER 200 PLEASEURE PIER BLVD TEXAS
04/05/2016	Service	1197	PERFORM PM-3 1000 HOUR	PERFORM PM 3
04/05/2016	Service	1197	REPAIR MACHINE	COMPLETE SERVICE REPORT YY SEAN 4719 03/30/16 HR/1197 PM3 CHANGED ENGINE OIL 8 GALLONS 15/40 CHANGED ENGINE OIL AND FILTER CHANGED FUEL FILTER CHANGED FUEL WATER FILTER CHANGED AC FILTER CHANGED AIR FILTERS GREASED MACHINE CHECKED ALL FLUIDS CHANGE HYD AND TRANSMISSION FILTER....
09/13/2016	Service	1283	WASH MACHINE	
09/13/2016	Service	1283	PERFORM SERVICE ON MACHINE	CHECK LEVELS AND OPS - ADVISE ON ANY ISSUES GREASE MACHINE MARK FILTERS 1197 HOURS
09/13/2016	Service	1283	REPAIR AIR CONDITIONER	A/C INOP
09/13/2016	Service	1283	TROUBLESHOOT EMS PANEL	THROWING CODES FOR -ALTERNATOR NOT CHARGING SERVICE WINCH (DOESN'T HAVE ONE)
09/13/2016	Service	1283	REPAIR WINDSHIELD WASHER	WASHERS INOP
09/13/2016	Service	1283	REPAIR DISCONNECT SWITCH	MASTER SWITCH INOP

09/13/2016	Service	1283		<p>****SEGMENT 03 COMPLAINT: PERFORM MAINTENANCE ON MACHINE CAUSE: SALES REQUEST CORRECTION: CHECKED ALL LEVELS AND OPS.GREASED MACHINE.ADJSTED TRACK TENSION.MARKED FILTERS WITH 1197 HRS.ALTERNATOR WAS SIEZED AND THE BELT WAS MELTED.ACTIVE CODES FOR SYSTEM VOLTAGE BELOW NORMAL AND THE A/C WAS INOP. ****SEGMENT 04 COMPLAINT: TROUBLESHOOT AIR CONDITIONER CAUSE: SERPENTINE BELT WAS CUT CORRECTION: AFTER REPAIRS WERE MADE TO THE ALTERNATOR AND PULLEYS,HOOKED UP GAUGES AND CHECEKD PRESSURES.OPS CHECKED MACHINE.A/C COMPRESSOR WAS CYCLING PROPERLY.THE LOW PRESSURE SIDE WAS AT APRROX 28 PSI AND HIGH SIDE AT 180 PSI A/C WAS BLOWING COLD TO @43 DEGREES. ****SEGMENT 05 COMPLAINT: TROUBLESHOOT MACHINE CAUSE: ALTERNATOR WAS SEIZED CORRECTION: OPS CHEKED MACHINE.FOUND ACTIVE CODES FOR SYSTEM VOLTAGE BELOW NORMAL.CHECKED ALTERNATOR FOUND ALTERNATOR SHAFT WAS SEIZED AND CAUSED THE SERPENTINE BELT TO BREAK.ALSO THE BELT TENSIONER AND ONE OF THE IDLER PULLEYS WERE SEIZED.REMOVED RH ENGINE COMPARTMENT DOOR</p>
03/31/2017	Service	2515	PERFORM PM-4 2000 HOUR	PERFORM PM4 1143 WHISPERING PINES AVE FRIENDSWOOD, TX EDDY 832-984-1957
03/31/2017	Service	2515		
03/31/2017	Service	2515		
03/31/2017	Service	2515		D6T S/N ZJB01617 2515 HRS. 03/15/17 PM 4 LOCATION AT EL DORADO CLEAR LAKE. PASKEY INC. CHANGED ENGINE, TRANSMISSION, HYDRAULIC, AND FINAL DRIVE OIL. REPLACED ENGINE, TRANSMISSION, HYDRAULIC, FUEL, FUEL W/S., CAB, PRIMARY AND SECONDARY AIR FILTERS. COMPLETE SOS SAMPLE TAKEN. BLEW OFF RADIATOR CHECK BATTEREIS AND GREASED MACHINE. ** COOLANT LEVEL WAS VERY LOW. WAS NOT ABLE TO TAKE COOLANT SAMPLE. ROBERT #4532
04/19/2017	Service	1890	TRAVEL TO/FROM MACHINE	
04/19/2017	Service	1890	TROUBLESHOOT MACHINE	<p>MACHINE WILL NOT START</p> <p>YY</p> <p>11-17-16 D6T ZJB-1617 HRS 1890 #1661 CONFIRMED THE MACHINE WOULD NOT TURN OVER.CHECKED BATTERY VOLTAGE 23 VOLTS CONNECTED JUMPER CABLES THEN HAD 28 VOLTS BUT IT STILL WOULD NOT TURN OVER CHECKED VOLTAGE AT THE STARTER OK CHECKED VOLTAGE TO THE START RELAY WITH THE KEY IN THE START POSTION OK STARTER NEEDS TO BE REPLACED AND I WAS TOLD THEY WERE GOING TO DO IT.</p>
04/19/2017	Service	1890	TRAVEL TO/FROM MACHINE	
04/19/2017	Service	1890	TROUBLESHOOT MACHINE	
05/23/2017	Service	2866	TROUBLESHOOT MACHINE	
05/23/2017	Service	2866		COMPLAIN TRACK BROKE ON L/S SET UP GET TRACK BACK UNDER MACHINE PULL REPLACED BAD BOX SEC CKECK MACH INE FOUND 5 MORE BOX SEC DRY TALKED TO CODY THER GOING SEND MACHINE TO SHOP FOR UNDER CARRIAGE UNIT HAS 2866 HOURS
06/06/2017	Service	0		
07/10/2017	Service	0		
07/26/2017	Service	2865	REMOVE AND INSTALL UNDERCARRIAGE COMPLETE	<p>R/I TRACKS, BOTTOM ROLLERS, SPROCKETS, CARRIER ROLLERS, AND ALL HARDWARE FOR THEM.</p> <p>YY</p> <p>SEG -03- R&amp;I UNDERCARRIAGE REMOVE BOTH TRACK ASSEMBLIES,REMOVE BOTH ROLLER FR AMES,ALL SPROCKET SEGMENTS,REMOVE ALL BOTTOM ROLLE RS &amp; BOTH IDLER ROLLERS.INSTALL NEW IDLER ROLLERS, INSTALL ALL BOTTOM ROLLERS AND HARDWARE,INSTALL ALL SPROCKET SEGMENTS &amp; BOLTS &amp; NUTS INSTALL TRACK ADJUSTERS,MASTER LINKS &amp; BOLTS STEVE HAMILTON 4923,MASON BATES 4925</p>
07/26/2017	Service	2865	DSASSEMBLE & ASSEMBLE TRACK ASSEMBLY	<p>TRANSFER PADSTO NEW LINKS</p> <p>YY</p> <p>EMP: 4807 REMOVED THE SHOES FROM THE OLD LINKS AND BUFFED THE MATING SURFACES OF THE SHOES AND NEW LINKS. INSTALLED THE SHOES ONTO THE NEW LINKS USING ALL NEW HARDWARE AND TORQUED TO CAT SPEC. LINK# HU053A010 &amp; HU053A001</p>
07/26/2017	Service	2865	DSASSEMBLE & ASSEMBLE TRACK ADJUSTER	SEG -05- DISASSEMBLE TRACK ADJUSTERS RESEAL ASSEMB LE TRACK ADJUSTERS STEVE HAMILTON 4923
07/26/2017	Service	2865	REPAIR EQUALIZER BAR	<p>REBEARING AND RESEAL ALL 3 HOLES ON THE EQ BAR.</p> <p>YY</p> <p>BOTH END BORES IN THE EQUALIZER BAR WERE WALLOWED. THE BEARINGS IN THE CENTER BORE WERE WORN. THE WELD SHOP REMOVED THE OLD PARTS. I BUILT UP THE END BORES WITH THE MIG. THEN I SET THE EQUALIZER BAR IN POSITION ON THE BORING BAR TABLE AND CUT THE END BORES TO 3.543". I CLEANED OUT THE SNAP RING GROOVES AND THE GREASE PASSAGES. I INSTALLED ALL THE NEW PARTS IN ALL THREE BORES.</p>
07/26/2017	Service	2865	REMOVE AND INSTALL TRACK ROLLER FRAME	<p>REMOVE AND INSTALL BOTH CHROME SLEEVES.</p> <p>YY</p> <p>SEG -12- R&amp;I TRACK ADJUSTER CYLINDER SLEEVES CHROME SLEEVES ON TRACK ADJUSTER CYLINDER WERE PITTED IN RUST, MUST REPLACE INORDER FOR CYLINDER TO SEAL CORRECTLY. ONCE GAINED APPROVAL, BURNED OLD SLEEVES OFF AND PRESSED NEW SET ON. MASON BATES 4925</p>

07/26/2017	Service	2865	REPAIR UNDERCARRIAGE COMPLETE	TROUBLESHOOT, ORDER PARTS AND PATCH THE TRACKS TO LOAD ONTO TRAILER AND BRING TO THE SHOP. PS45050 - INSTALLING NEW SOFTWARE YY *MARK 4631 6/12/17 ---SEG 11 T/S ELECTRONICS MONITOR--- MACHINE STARTED TO EXHIBIT INTERMITTANT PROBLEM WITH MONITOR FUNCTION. CONNECTED CAT ET. FOUND CODES 296-9 (TRANSMISSION CONTROL : ABNORMAL UPDATE RATE) 590-9 (ENGINE CONTROL : ABNORMAL UPDATE RATE), AND 596-9 (IMPLEMENT CONTROL : ABNORMAL UPDATE RATE) ON MONITOR SYSTEM FAULT LIST. CHECKED CONNECTIONS TO MONITOR. CHECKED GOOD. REVIEWED SOFTWARE VALUES. ALL CONTROL SYSTEMS HAD UPDATED SOFTWARE AVAILABLE ON SIS. UPDATED SOFTWARE. OPERATED MACHINE. NO ACTIVE CODES. MONITOR FUNCTION RESTORED. ---SEG 31 PERFORM PRODUCT SUPPORT PROGRAM--- PS45050 INSTALLING NEW SOFTWARE ON CERTIAN D6T. CONNECTED CAT ET. DOWNLOADED ECM REPLACEMENT FILES FROM ECM. OBTAINED NEW SOFTWARE FROM SIS. LOADED SOFTWARE ONTO ECM. OPERATED MACHINE. CHECKS GOOD
07/26/2017	Service	2865	REPAIR FOR WARRANTY: SERVICE LTR AUTHORIZATION	
07/26/2017	Service	2865	TRAVEL TO/FROM MACHINE	
07/26/2017	Service	2865	WASH MACHINE	WASH MACHINE TO BRING MACHINE INTO THE SHOP FOR UC REPAIR.
07/26/2017	Service	2865	REMOVE AND INSTALL UNDERCARRIAGE COMPLETE	R/I TRACKS, BOTTOM ROLLERS, SPROCKETS, CARRIER ROLLERS, AND ALL HARDWARE FOR THEM. YY SEG -03- R&I UNDERCARRIAGE REMOVE BOTH TRACK ASSEMBLIES, REMOVE BOTH ROLLER FRAMES, ALL SPROCKET SEGMENTS, REMOVE ALL BOTTOM ROLLERS & BOTH IDLER ROLLERS. INSTALL NEW IDLER ROLLERS, INSTALL ALL BOTTOM ROLLERS AND HARDWARE, INSTALL ALL SPROCKET SEGMENTS & BOLTS & NUTS INSTALL TRACK ADJUSTERS, MASTER LINKS & BOLTS STEVE HAMILTON 4923, MASON BATES 4925
07/26/2017	Service	2865	DISASSEMBLE & ASSEMBLE TRACK ASSEMBLY	TRANSFER PADS TO NEW LINKS YY EMP: 4807 REMOVED THE SHOES FROM THE OLD LINKS AND BUFFED THE MATING SURFACES OF THE SHOES AND NEW LINKS. INSTALLED THE SHOES ONTO THE NEW LINKS USING ALL NEW HARDWARE AND TORQUED TO CAT SPEC. LINK# HU053A010 & HU053A001
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07/26/2017	Service	2865	REPAIR FOR WARRANTY: SERVICE LTR AUTHORIZATION	
07/26/2017	Service	2865	TRANSPORT	
07/26/2017	Service	2865		SERVICE REPORT
07/26/2017	Service	3023	TRAVEL TO/FROM MACHINE	I-10 EAST TO EAGLE DR,
07/26/2017	Service	3023	TROUBLESHOOT ENGINE	REGEN ISSUES TROUBLESHOOT AND REPLACE FILTER SUPPLIED BY THE CUSTOMER
07/26/2017	Service	3023		HRS 3023 COMPLAINT LOW AIR PRESSURE WILL NOT REGEN MACHINE IN FIELD WHERE I COULD NOT DRIVE TRUCK WALK OUT WITH LAPTOP AND CONFIRMED LOW AIR PSI SEEING FILTER HAVE OVER 500 HUNDRED HOURS THERE MECHANIC WAS GOING TO TOWN TO GET FILTERS I HOOKED INTO AIR PUMP AND SEE PSI @260 I INSTALLED NEW WATER SEPARATOR AND SAW THAT AS SOON AS STARTED IT WENT INTO REGEN AT THAT POINT I LET THIS GO THRU CYCLE AND THEN CLEARED ALL CODES CUSTOMER ALSO SHOW ME THAT THEY HAD TO REPLACE MAIN RELAY SAID THAT BAR CONTACTED FRAME TO CAUSE SHORT AND BURN OUT TERMINALS THERE IS UPDATE FOR THIS BUT WAS DONE AT THIS TIME I SAID IT WILL HELP IF USING SELF LOCKING NUTS WILL KEEP TORQUE ON THEM
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08/14/2017	Service Credit	2865		SERVICE REPORT
08/14/2017	Service Credit	2865		SERVICE REPORT



				PS45050 - INSTALLING NEW SOFTWARE YY *MARK 4631 6/12/17 ---SEG 11 T/S ELECTRONICS MONITOR--- MACHINE STARTED TO EXHIBIT INTERMITTANT PROBLEM WITH MONITOR FUNCTION. CONNECTED CAT ET. FOUND CODES 296-9(TRANSMISSION CONTROL : ABNORMAL UPDATE RATE) 590-9(ENGINE CONTROL : ABNORMAL UPDATE RATE), AND 596-9(IMPLEMENT CONTROL : ABNORMAL UPDATE RATE) ON MONITOR SYSTEM FAULT LIST. CHECKED CONNECTIONS TO MONITOR. CHECKED GOOD. REVIEWED SOFTWARE VALUES. ALL CONTROL SYSTEMS HAD UPDATED SOFTWARE AVAILABLE ON SIS. UPDATED SOFTWARE. OPERATED MACHINE. NO ACTIVE CODES. MONITOR FUNCTION RESTORED. ---SEG 31 PERFORM PRODUCT SUPPORT PROGRAM--- PS45050 INSTALLING NEW SOFTWARE ON CERTIAN D6T. CONNECTED CAT ET. DOWNLOADED ECM REPLACEMENT FILES FROM ECM. OBTAINED NEW SOFTWARE FROM SIS. LOADED SOFTWARE ONTO ECM. OPERATED MACHINE. CHECKS GOOD
08/18/2017	Service	2865	REPAIR FOR WARRANTY: SERVICE LTR AUTHORIZATION	
08/18/2017	Service	2865	TRAVEL TO/FROM MACHINE	
08/18/2017	Service	2865	TRAVEL TO/FROM MACHINE	
08/18/2017	Service	2865	WASH MACHINE	WASH MACHINE TO BRING MACHINE INTO THE SHOP FOR UC REPAIR.
08/18/2017	Service	2865	WASH MACHINE	WASH MACHINE TO BRING MACHINE INTO THE SHOP FOR UC REPAIR.
08/18/2017	Service	2865	REMOVE AND INSTALL UNDERCARRIAGE COMPLETE	R/I TRACKS, BOTTOM ROLLERS, SPROCKETS, CARRIER ROLLERS, AND ALL HARDWARE FOR THEM. YY SEG -03- R&I UNDERCARRIAGE REMOVE BOTH TRACK ASSEMBLIES, REMOVE BOTH ROLLER FRAMES, ALL SPROCKET SEGMENTS, REMOVE ALL BOTTOM ROLLERS & BOTH IDLER ROLLERS. INSTALL NEW IDLER ROLLERS, INSTALL ALL BOTTOM ROLLERS AND HARDWARE, INSTALL A INSTALL ALL BOTTOM ROLLERS AND HARDWARE, INSTALL A LL SPROCKET SEGMENTS & BOLTS & NUTS INSTALL TRACK ADJUSTERS, MASTER LINKS & BOLTS STEVE HAMILTON 4923, MASON BATES 4925
08/18/2017	Service	2865	REMOVE AND INSTALL UNDERCARRIAGE COMPLETE	R/I TRACKS, BOTTOM ROLLERS, SPROCKETS, CARRIER ROLLERS, AND ALL HARDWARE FOR THEM. YY SEG -03- R&I UNDERCARRIAGE REMOVE BOTH TRACK ASSEMBLIES, REMOVE BOTH ROLLER FRAMES, ALL SPROCKET SEGMENTS, REMOVE ALL BOTTOM ROLLERS & BOTH IDLER ROLLERS. INSTALL NEW IDLER ROLLERS, INSTALL ALL BOTTOM ROLLERS AND HARDWARE, INSTALL A INSTALL ALL BOTTOM ROLLERS AND HARDWARE, INSTALL A LL SPROCKET SEGMENTS & BOLTS & NUTS INSTALL TRACK ADJUSTERS, MASTER LINKS & BOLTS STEVE HAMILTON 4923, MASON BATES 4925
08/18/2017	Service	2865	DSASSEMBLE & ASSEMBLE TRACK ASSEMBLY	TRANSFER PADS TO NEW LINKS YY EMP: 4807 REMOVED THE SHOES FROM THE OLD LINKS AND BUFFED THE MATING SURFACES OF THE SHOES AND NEW LINKS. INSTALLED THE SHOES ONTO THE NEW LINKS USING ALL NEW HARDWARE AND TORQUED TO CAT SPEC. LINK# HU053A010 & HU053A001
08/18/2017	Service	2865	DSASSEMBLE & ASSEMBLE TRACK ASSEMBLY	TRANSFER PADS TO NEW LINKS YY EMP: 4807 REMOVED THE SHOES FROM THE OLD LINKS AND BUFFED THE MATING SURFACES OF THE SHOES AND NEW LINKS. INSTALLED THE SHOES ONTO THE NEW LINKS USING ALL NEW HARDWARE AND TORQUED TO CAT SPEC. LINK# HU053A010 & HU053A001
08/18/2017	Service	2865	DSASSEMBLE & ASSEMBLE TRACK ADJUSTER	SEG -05- DISASSEMBLE TRACK ADJUSTERS RESEAL ASSEMBLE TRACK ADJUSTERS STEVE HAMILTON 4923
08/18/2017	Service	2865	DSASSEMBLE & ASSEMBLE TRACK ADJUSTER	SEG -05- DISASSEMBLE TRACK ADJUSTERS RESEAL ASSEMBLE TRACK ADJUSTERS STEVE HAMILTON 4923
08/18/2017	Service	2865	REPAIR UNDERCARRIAGE COMPLETE	TROUBLESHOOT, ORDER PARTS AND PATCH THE TRACKS TO LOAD ONTO TRAILER AND BRING TO THE SHOP.
08/18/2017	Service	2865	REPAIR UNDERCARRIAGE COMPLETE	TROUBLESHOOT, ORDER PARTS AND PATCH THE TRACKS TO LOAD ONTO TRAILER AND BRING TO THE SHOP.
08/18/2017	Service	2865	REPAIR EQUALIZER BAR	REBEARING AND RESEAL ALL 3 HOLES ON THE EQ BAR. YY BOTH END BORES IN THE EQUALIZER BAR WERE WALLOWED. THE BEARINGS IN THE CENTER BORE WERE WORN. THE WELD SHOP REMOVED THE OLD PARTS. I BUILT UP THE END BORES WITH THE MIG. THEN I SET THE EQUALIZER BAR IN POSITION ON THE BORING BAR TABLE AND CUT THE END BORES TO 3.543". I CLEANED OUT THE SNAP RING GROOVES AND THE GREASE PASSAGES. I INSTALLED ALL THE NEW PARTS IN ALL THREE BORES.
08/18/2017	Service	2865	REPAIR EQUALIZER BAR	REBEARING AND RESEAL ALL 3 HOLES ON THE EQ BAR. YY BOTH END BORES IN THE EQUALIZER BAR WERE WALLOWED. THE BEARINGS IN THE CENTER BORE WERE WORN. THE WELD SHOP REMOVED THE OLD PARTS. I BUILT UP THE END BORES WITH THE MIG. THEN I SET THE EQUALIZER BAR IN POSITION ON THE BORING BAR TABLE AND CUT THE END BORES TO 3.543". I CLEANED OUT THE SNAP RING GROOVES AND THE GREASE PASSAGES. I INSTALLED ALL THE NEW PARTS IN ALL THREE BORES.

08/18/2017	Service	2865	REMOVE AND INSTALL TRACK ROLLER FRAME	REMOVE AND INSTALL BOTH CHROME SLEEVES. SEG -12- R&I TRACK ADJUSTER CYLINDER SLEEVES CHROME SLEEVES ON TRACK ADJUSTER CYLINDER WERE PITTED IN RUST, MUST REPLACE INORDER FOR CYLINDER TO SEAL CORRECTLY. ONCE GAINED APPROVAL, BURNED OLD SLEEVES OFF AND PRESSED NEW SET ON. MASON BATES 4925
08/18/2017	Service	2865	REMOVE AND INSTALL TRACK ROLLER FRAME	REMOVE AND INSTALL BOTH CHROME SLEEVES. SEG -12- R&I TRACK ADJUSTER CYLINDER SLEEVES CHROME SLEEVES ON TRACK ADJUSTER CYLINDER WERE PITTED IN RUST, MUST REPLACE INORDER FOR CYLINDER TO SEAL CORRECTLY. ONCE GAINED APPROVAL, BURNED OLD SLEEVES OFF AND PRESSED NEW SET ON. MASON BATES 4925
08/18/2017	Service	2865	REPAIR FOR WARRANTY: SERVICE LTR AUTHORIZATION	
08/18/2017	Service	2865	TRANSPORT	
08/18/2017	Service	2865	TRANSPORT	
08/18/2017	Service	2865		SERVICE REPORT
08/18/2017	Service	2865		SERVICE REPORT
10/13/2017	Parts	0		
10/13/2017	Parts	0		
10/13/2017	Parts Credit	0		
10/13/2017	Parts Credit	0		
10/16/2017	Parts	0		
10/16/2017	Parts	0		
03/12/2018	Service	3102	TRAVEL TO/FROM MACHINE	LOCKWOOD & BELTWAY 8
03/12/2018	Service	3102	REPAIR FOR WARRANTY: HYDRAULIC HOSES/LINES	HYD OIL LEAKING TROUBLESHOOT OIL LEAK. REMOVED GUARDS AND CLEANED THE LEAKING AREA. I ADDED OIL, RAN THE MACHINE AND FOUND A LEAK AT AN ELBOW. I ORDERED AND HAD A SEAL AND EXTRA OIL SENT OUT BY HOT SHOT. I REPLACED THE SEAL, ADDED OIL, RAN THE MACHINE AND ALL WAS OK. THE GUARDS WERE INSTALLED AND MACHINE WAS PUT BACK INTO SERVICE. DC 17 PART# 2M-9780 GRP# 325-0068 SMCS 5057 ----- TROUBLESHOOT AND CONFIRM 1 HOUR R&I FLOOR PLATES, TAP RUSTED HOLES 3 HOURS CLEAN, ADD OIL AND RUN TO LOCATE LEAK 3 HOURS ORDER PARTS AND CALL HOT SHOT 1 HOUR REPLACE SEAL, TIGHEN ALL LINES 1 HOUR ADD OIL AND CONFIRM 1.5 HOURS
03/12/2018	Service	3102	REPAIR FOR WARRANTY: ENGINE OIL COOLER	TROUBLESHOT MACHINE FOUND OIL COOLER HAD FAILED MIXING OIL AND COOLANT ORDERED NEW OIL COOLER AND GASKETS REMOVED AND REPLACED OIL COOLER HAD PM TECH COME OUT AND FULSH THE SYSTEM DC 17 PART# 293-9367 GRP# 188-3826 SMCS 1378 ----- TROUBELSHOOT AND CONFIRM 1 HOUR HOOK ET AND CHECK FOR CODES 2 HOURS R&I ALL GUARDS 3 HOURS DRAIN MACHINE 1 HOUR LOOK UP AND ORDER PARTS .5 HOURS REPLACE OIL COOLER 6 HOURS CONFIRM REPAIRS 2 HOURS
03/12/2018	Service	3102	FLUSH MACHINE	FLUSH COOLING SYSTEM DUE TO COOLER FAILURE D6T S/N ZJB01617 02/13/18. DRAINED COOLANT. INSTALL CASCADE AND WATER RAN MACHINE FOR 40 MINUTES, DRAINED RADIATOR SECOND TIME THEN INSTALL NEW COOLANT. DRAINED AND REFILL ENGINE OIL AND REPLACED ENGINE OIL FILTER. ROBERT #4532
03/12/2018	Service	3102	TRAVEL TO/FROM MACHINE	
03/12/2018	Service	3102	REPAIR FOR WARRANTY: HYDRAULIC HOSES/LINES	
03/12/2018	Service	3102	REPAIR FOR WARRANTY: ENGINE OIL COOLER	
03/12/2018	Service	3102	FLUSH MACHINE	
06/01/2018	Service	4799	TRAVEL TO/FROM MACHINE	
06/01/2018	Service	4799	TROUBLESHOOT STARTING SYSTEM	WONT START
06/01/2018	Service	4799	REPLACE ELECTRIC STARTING MOTOR	REPLACE STARTING MOTOR
06/01/2018	Service	4799	REPAIR WIRING HARNESS	REPLACE STARTING CABLE (MELTED)
06/01/2018	Service	4799	REMOVE AND INSTALL GUARDS	R&I BELLY PANS, GUARDS, PANELS
06/01/2018	Service	4799	TEST MACHINE AFTER REPAIR MACHINE	VERIFY REPAIRS



06/01/2018	Service	4799		BL CUNNINGHAM 4575 5-14-18 HOURS: 4799 ANOTHER TEC WENT OUT AND TROUBLESHOT MACHINE, DETERMINED NEEDED STARTER AND CABLE. HE ORDERED PARTS SO I HAD THEM BROUGHT TO ME ONCE ON SITE. I REMOVED PANELING FROM LEFT SIDE ENGINE COMPARTMENT, REMOVED BELLY PANS TO ACCESS STARTER. REMOVED AIR LINES, OIL LINES, AND ENGINE ECM TO GET TO STARTER MOUNTING BOLTS. I THEN REMOVED LEADS TO STARTER AND UNBOLTED. REMOVED STARTER AND REPLACED WITH NEW. INSTALLED AND FASTENED WITH HARDWARE. I THEN REMOVED MELTED CABLE AND INSTALLED NEW BY REMOVING THE FLOOR PLATE IN CAB. INSTALLED ALL GUARDING, PLATES, AND BELLY PANS. STARTED MACHINE AND CHECKED FOR FUNCTION, ALL WORKED PROPERLY. RAN MACHINE AND VERIFIED REPAIRS, NO FURTHER ISSUES WERE FOUND. RETURNED MACHINE BACK TO NORMAL SERVICE.
06/13/2018	Service	4857	TRAVEL TO/FROM MACHINE	45 NORTH AND CYPRESSWOOD
06/13/2018	Service	4857	TROUBLESHOOT TRANSMISSION	MACHINE WILL NOT SHIFT INTO SECOND GEAR
06/13/2018	Service	4857		DON 5150*****HRS 4857 CUSTOMER STATED THAT MACHINE WOULDNT SHIFT INTO SECOND GEAR. ARRIVED AND FOUND MACHINE HAD AN ACTIVE CODE FOR RIPPER POSITION SENSOR HIGH VOLTS. MACHINE IS NOT EQUIPPED WITH RIPPER. DISABLED RIPPER ON SETTINGS AND CODE CLEARED. MACHINE SHIFT TO SECOND AND THIRD NICELY NOW. NO OTHER PROBLEMS NOTED AT THIS TIME. MACHINE RETURNED TO SERVICE.
07/20/2018	Service	4999		SEG 02 CUSTOMER COMPLAINT OF HARSH SHIFTING. WENT OUT TO MACHINE AND CONNECTED ET. FOUND NO CODES BUT MACHINE IS SHIFTING HARD IN ALL GEARS,. ESPECIALLY REVERSE. TRIED TO CALIBRATE MODULATING VALVES AND CALIBRATIONS DID NOT GO THROUGH. REMOVED GUARDS AND REMOVED TRANSMISSION COVER. TRACED WIRING FOR VALVES AND TESTED AND WIRING IS OK. VALVE FOR REVERSING GEAR IS SHORTING AND NOT ALLOWING FOR CALIBRATION. ORDERED NEW VALVE AND HAD HOTSHOT OUT TO ME. REPLACED VALVE AND CALIBRATED VALVES. CALIBRATION STILL DID NOT STICK AND STILL SHIFTING HARD, BUT REVERS GEAR IS NO LONGER SHIFTING HARD. ORDERED THE OTHER 4 MODULATING VALVES AND HAD HOTSHOT OUT TO ME. REPLACED THE REST OF THE VALVES AND TRIED CALIBRATION. CALIBRATION WENT THROUGH THIS TIME. RAN MACHINE AND NO LONG SHIFTS HARD IN ANY GEAR. INSTALLED GUARDS AND RETURNED MACHINE TO SERVICE DC: 31 FAILED PART: 244-3114 GROUP: 354-0154 SMCS: 3073 TROUBLESHOOT; 1 HOUR CONNECT ET: 1 HOUR CALIBRATE 3 TIMES: 2 HOURS R&GUARDS: 2 HOURS R&I T
07/20/2018	Service	4999	TRAVEL TO/FROM MACHINE	45 NORTH AND CYPRESSWOOD
07/20/2018	Service	4999	REMOVE AND INSTALL TRANSMISSION HYD.CONT.VAL	TRANSMISSION ISSUES
07/20/2018	Service	4999	TRAVEL TO/FROM MACHINE	
07/20/2018	Service	4999	REMOVE AND INSTALL TRANSMISSION HYD.CONT.VAL	
07/20/2018	Service	4999		
07/30/2018	Service Credit	4999		SEG 02 CUSTOMER COMPLAINT OF HARSH SHIFTING. WENT OUT TO MACHINE AND CONNECTED ET. FOUND NO CODES BUT MACHINE IS SHIFTING HARD IN ALL GEARS,. ESPECIALLY REVERSE. TRIED TO CALIBRATE MODULATING VALVES AND CALIBRATIONS DID NOT GO THROUGH. REMOVED GUARDS AND REMOVED TRANSMISSION COVER. TRACED WIRING FOR VALVES AND TESTED AND WIRING IS OK. VALVE FOR REVERSING GEAR IS SHORTING AND NOT ALLOWING FOR CALIBRATION. ORDERED NEW VALVE AND HAD HOTSHOT OUT TO ME. REPLACED VALVE AND CALIBRATED VALVES. CALIBRATION STILL DID NOT STICK AND STILL SHIFTING HARD, BUT REVERS GEAR IS NO LONGER SHIFTING HARD. ORDERED THE OTHER 4 MODULATING VALVES AND HAD HOTSHOT OUT TO ME. REPLACED THE REST OF THE VALVES AND TRIED CALIBRATION. CALIBRATION WENT THROUGH THIS TIME. RAN MACHINE AND NO LONG SHIFTS HARD IN ANY GEAR. INSTALLED GUARDS AND RETURNED MACHINE TO SERVICE DC: 31 FAILED PART: 244-3114 GROUP: 354-0154 SMCS: 3073 TROUBLESHOOT; 1 HOUR CONNECT ET: 1 HOUR CALIBRATE 3 TIMES: 2 HOURS R&GUARDS: 2 HOURS R&I T
07/30/2018	Service Credit	4999	TRAVEL TO/FROM MACHINE	45 NORTH AND CYPRESSWOOD
07/30/2018	Service Credit	4999	REMOVE AND INSTALL TRANSMISSION HYD.CONT.VAL	TRANSMISSION ISSUES
07/30/2018	Service Credit	4999	TRAVEL TO/FROM MACHINE	
07/30/2018	Service Credit	4999	REMOVE AND INSTALL TRANSMISSION HYD.CONT.VAL	
07/30/2018	Service Credit	4999		

07/30/2018	Service	4999		SEG 02 CUSTOMER COMPLAINT OF HARSH SHIFTING. WENT OUT TO MACHINE AND CONNECTED ET. FOUND NO CODES BUT MACHINE IS SHIFTING HARD IN ALL GEARS,. ESPECIALLY REVERSE. TRIED TO CALIBRATE MODULATING VALVES AND CALIBRATIONS DID NOT GO THROUGH. REMOVED GUARDS AND REMOVED TRANSMISSION COVER. TRACED WIRING FOR VALVES AND TESTED AND WIRING IS OK. VALVE FOR REVERSING GEAR IS SHORTING AND NOT ALLOWING FOR CALIBRATION. ORDERED NEW VALVE AND HAD HOTSHOT OUT TO ME. REPLACED VALVE AND CALIBRATED VALVES. CALIBRATION STILL DID NOT STICK AND STILL SHIFTING HARD, BUT REVERS GEAR IS NO LONGER SHIFTING HARD. ORDERED THE OTHER 4 MODULATING VALVES AND HAD HOTSHOT OUT TO ME. REPLACED THE REST OF THE VALVES AND TRIED CALIBRATION. CALIBRATION WENT THROUGH THIS TIME. RAN MACHINE AND NO LONG SHIFTS HARD IN ANY GEAR. INSTALLED GUARDS AND RETURNED MACHINE TO SERVICE DC: 31 FAILED PART: 244-3114 GROUP: 354-0154 SMCS: 3073 TROUBLESHOOT; 1 HOUR CONNECT ET: 1 HOUR CALIBRATE 3 TIMES: 2 HOURS R&I GUARDS: 2 HOURS R&I T
07/30/2018	Service	4999	TRAVEL TO/FROM MACHINE	45 NORTH AND CYPRESSWOOD
07/30/2018	Service	4999	REMOVE AND INSTALL TRANSMISSION HYD.CONT.VAL	TRANSMISSION ISSUES
07/30/2018	Service	4999	TRAVEL TO/FROM MACHINE	
07/30/2018	Service	4999	REMOVE AND INSTALL TRANSMISSION HYD.CONT.VAL	
07/30/2018	Service	4999		
12/10/2018	Service	5104	REPAIR WINDSHIELD	
12/10/2018	Service	5104	TRAVEL TO/FROM MACHINE	
12/10/2018	Service	5104	REPLACE REGENERATION	
12/10/2018	Service	5104	TROUBLESHOOT WIRING HARNESS	
12/10/2018	Service	5104	WASH MACHINE	
12/10/2018	Service	5104	INSPECT MACHINE	
12/10/2018	Service	5104	TROUBLESHOOT WIRE HARNESS {ENGINE}	
12/10/2018	Service	5104	TROUBLESHOOT FUEL INJECTION PUMP	
12/10/2018	Service	5104	REPLACE WIRING HARNESS	
12/10/2018	Service	5104	REPLACE UNIT INJECTOR	
12/10/2018	Service	5104	TROUBLESHOOT TRANSMISSION	
12/10/2018	Service	5104	REPAIR WINDSHIELD	
12/10/2018	Service	5104	REMOVE AND INSTALL AXLE SHAFT	
12/10/2018	Service	5104	TRANSPORT	
12/10/2018	Service	5104		
12/10/2018	Service	5104	TROUBLESHOOT AND REPAIR	
12/10/2018	Service	5104	TROUBLESHOOT AND REPAIR	
12/10/2018	Service	5104		
12/10/2018	Service	5104		
02/06/2019	Service	5114	INSPECT MACHINE	
02/06/2019	Service	5114	TROUBLESHOOT TRANSMISSION & DRIVE LINE	
02/06/2019	Service	5114	REMOVE AND INSTALL TRANS.& T/CONVER-DIVIDER	
02/06/2019	Service	5114	REMOVE AND INSTALL TRANSMISSION OIL PUMP	
02/06/2019	Service	5114	REMOVE AND INSTALL STEERING CLUTCH AND BRAKE	
02/06/2019	Service	5114	DSASSEMBLE & ASSEMBLE TRANS.& T/CONVER-DIVIDER	
02/06/2019	Service	5114	RESEAL TRANSMISSION OIL PUMP	
02/06/2019	Service	5114	DSASSEMBLE & ASSEMBLE STEERING CLUTCH AND BRAKE	
02/06/2019	Service	5114	FLUSH HYDRAULIC SYSTEM TOOLS	
02/06/2019	Service	5114	REMOVE AND INSTALL FAN CLUTCH	
02/06/2019	Service	5114	REPAIR FINAL DRIVE(S)	
02/06/2019	Service	5114	TROUBLESHOOT TRANSMISSION	
02/06/2019	Service	5114	WASH MACHINE	
03/19/2019	Service	5114	INSPECT MACHINE	
03/19/2019	Service	5114	WASH MACHINE	
03/19/2019	Service	5114		

